

## COMPLAINT AND INCIDENT REGISTER - 2019

### Chain Valley Colliery

Date	Nature of Complaint/Incident	Complaint/Incident Details	Action Taken
30/08/2019	Incident - Water discharge	Exceedance of daily volume discharge limit for EPA Point 1 of was recorded by the site flow meter on 30 August 2019.	The EPA was notified immediately after confirming that more than the licenced daily volume had been discharged from LDP1 on 30 August 2019. A self-reporting notification was made via phone via the to the EPA environment hotline on 31 August 2019. An incident report was submitted on 5 September 2019.
18/09/2019	Incident - Faecal coliform exceedance	Exceedance of Faecal coliform limit at Point 1 in sample taken 18 September 2019 during significant rainfall event.	The EPA was notified immediately after receiving lab results on 23 September confirming that a faecal coliform exceedance had occurred on 18 September 2019. A self-reporting notification was made on 23 September via email to the EPA and DPIE Compliance . A due diligence water sample was taken on the 23 September 2019 from EPA ID Point 1. An incident report was submitted on 2 October 2019.
26/10/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant dust storm event.	The EPA was notified immediately after receiving results on 26 October confirming that an exceedance of the PM10 limit had occurred. A self-reporting notification was made on 26 October via the EPA environment hotline on 26 October. An email was also sent to the EPA and DPIE Compliance on 28 October. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
30/10/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance on 30 and 31 October. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
31/10/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance on 1 November. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
07/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
12/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
19/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
22/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.

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28/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
29/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
30/11/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
02/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
03/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
04/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
05/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
06/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
10/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
10/12/2019	Incident - depositional dust exceedance	Exceedance of depositional dust limit at the Chain Valley DDG05.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be a contaminated sample. No formal incident report is required.
17/12/2019	Incident - Faecal coliform exceedance	Exceedance of Faecal coliform limit at Point 1 in sample taken 17 December 2019.	The EPA was notified immediately after receiving lab results on 23 December confirming that a faecal coliform exceedance had occurred on 17 September 2019. A self-reporting notification was made on 23 December via email to the EPA and DPIE Compliance. A due diligence water sample was taken on the 24 September 2019 from EPA ID Point 1. An incident report was submitted on 30 December 2019.

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19/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.
31/12/2019	Incident - PM10 dust exceedance	Exceedance of 24-hour average PM10 limit at the Chain Valley TEOM (Point 25) during a significant bushfire event.	An email was sent to the EPA and DPIE Compliance. DPIE consider this to be an extraordinary event as per Schedule 3, Condition 11, Tables 3 to 5, Note D of SSD 5465. No formal incident report is required.